## THE THIRD PARTY ADMINISTRATOR (TPA)...

## **INITIAL ACTION STEPS**

The County may select a Third Party Administrator to act on its behalf on all non-legal matters before the Ohio Bureau of Workers' Compensation and Industrial Commission of Ohio. The Third Party Administrator's duties include filing appeals for hearing with the Industrial Commission, applying for handicap reimbursement on claims, and settling claims.

Additionally, the Third Party Administrator administers and processes claims submitted under the county's workers' compensation program. Some services the Third Party Administrator provides include:

- Examine all claims for accuracy, completeness, and eligibility,
- Confer with the County's designated representative(s) in those cases where a dispute occurs.
- Review claims to determine if awards and reserves are made within the rules and regulations of the governing workers' compensation program,
- Notify the County when a claimant has exceeded the normal period of recovery.

## COMPENSATION

The Third Party Administrator assists in the evaluation and recommendation of the compensability of work related claims; however, the Ohio Bureau of Workers' Compensation maintains jurisdiction over the final determination of all claims filed with Ohio Bureau of Workers' Compensation.

The Third Party Administrator contacts the Bureau once a valid Return to Work assignment has been refused as the refusal may affect the employee's eligibility and rights to receive ongoing monetary state benefits including salary continuation and select medical treatment as defined by the Ohio Bureau of Workers' Compensation and Industrial Commission of Ohio.

## **ADJUDICATION**

The Third Party Administrator represents the employer on all non-legal matters before the Bureau and Industrial Commission.